Data protection information
for clients

Information according to Art. 13, 14 and 21 GDPR

Our handling of your data
Your rights
Who is responsible for data processing?

Responsible in the sense of data protection law is

FKN HOLDING GmbH & Co. KG
Managing Directors Axel Becker and Uwe Sailer
Kirchensaller Straße 36
74632 Neuenstein
Phone: +49 7942 106-0
E-mail: info@fkn-gruppe.de

Our data protection officer

FKN HOLDING GmbH & Co. KG
Data protection officer
Kirchensaller Straße 36
74632 Neuenstein
E-mail: datenschutz@fkn-gruppe.de

Legal basis - What do we process your data for and for what purposes?

Your data will be processed in accordance with the provisions of the GDPR and the BDSG-neu as well as any applicable legal provisions.

- According to Art. 6 Para. 1 b GDPR for the fulfilment of contractual obligations
  The processing of personal data takes place for the execution of a contract initiation or a contract with you and the execution of your orders as well as all activities necessary with the enterprise and the administration.

- According to Art. 6 para. 1 f GDPR for the balancing of interests
  Insofar as this is necessary for the fulfilment of the contract or for our protection, we also process to protect the legitimate interests of ourselves or third parties.
  FKN reserves the right to obtain credit information about you in order to minimize our risk of default, to assert legal claims and defence in disputes, to maintain and secure our IT, to prevent and solve crimes, etc.

- According to Art. 6 para. 1 a DS-GDPR on the basis of your consent
  If you have given us your consent to the processing of pbD for specific purposes, this processing is legal on the basis of your consent.
  Consent can be revoked at any time, but only in the future

How long is data saved?

We delete your personal data when the contractual relationship with you is terminated, there are no more mutual claims, and there are no more legal storage obligations or documentation obligations.

The periods pursuant to the German Commercial Code (HGB) and the Tax Code (AO) range from 2 to 10 years. In some cases there are also periods of up to 30 years in accordance with the German Civil Code (BGB), whereby the standard period is 3 years.
To which recipients is the data passed on?

Your data will be used within the FKN Group, those departments which you need for contract fulfilment and legal obligations. Furthermore, we may also provide your data to contractors, e.g. service providers or recipients, to whom you have given us your consent. In criminal cases, police authorities and prosecutors.

Your rights as "persons concerned"

You have the right pursuant to Art. 15 GDPR to information about the personal data processed by us to your person.

In the case of a request for information that is not made in writing, we ask for your understanding that we may then require proof from you that you are the person you claim to be.

Furthermore, you have a right to correction (according to Article 16 GDPR), deletion (according to Article 17 GDPR) or to restriction of processing (according to Article 18 GDPR), insofar as you are legally entitled to do so.

In addition, you have a right of objection against the processing within the framework of legal requirements. The same applies to a right to data transferability (according to Art. 20 GDPR).

Right to appeal

You have the opportunity to complain to the data protection officer mentioned above or to a data protection supervisory authority.

The Data protection supervisory authority responsible for us is:

Der Landesbeauftragte für den Datenschutz und die Informationsfreiheit Baden-Württemberg
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